

**SERIAL 05094 S BULL & BULL COMPATIBLE HARDWARE MAINTENANCE,
SOFTWARE SUPPORT AND EQUIPMENT PURCHASE**

DATE OF LAST REVISION: July 2, 2005 CONTRACT END DATE: August 31, 2008

CONTRACT PERIOD THROUGH AUGUST 31 2008

TO: All Departments

FROM: Department of Materials Management

SUBJECT: Contract for **BULL & BULL COMPATIBLE HARDWARE MAINTENANCE,
SOFTWARE SUPPORT AND EQUIPMENT PURCHASE**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on **August 10, 2005**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Director
Materials Management

LC/mm
Attach

Copy to: Clerk of the Board
 Tim Collins, MCSO
 Jeanne Vaughn, MCSO
 Mirheta Muslic, Materials Management

(Please remove Serial 00050-SC from your contract notebooks)

SPECIFICATIONS ON INVITATION FOR BID FOR:

**BULL & BULL COMPATIBLE HARDWARE
MAINTENANCE, SOFTWARE SUPPORT AND
EQUIPMENT PURCHASE**

1.0 **INTENT:**

- 1.1 The intent of this call for bid is to establish a requirements contract for Bull and Bull Compatible Hardware Maintenance, Software Upgrades, Service Support, and Licensing for Maricopa County.
- 1.2 The County's current applicable equipment is owned by the Sheriff's Office
- 1.3 A list of equipment and components requiring maintenance is listed in Attachment A (See Attachment A – Pricing A1 – A2.6). This list will be used for defining specific equipment maintenance requirements. System configurations will be confirmed prior to contract execution. **The system identified as UP0230 is anticipated to be retired within the third quarter of 2005.**
- 1.4 On Attachment A Bidders are required to submit a percentage discount from a dated price list for all items for which they provide maintenance not called for specifically by item in the pricing pages.
- 1.5 Prices bid shall be representative of discounts offered from price lists.
- 1.6 The same discounts will be in effect for additional equipment added to the contract throughout the contract period.

The same discounts will be in effect for any equipment added during the term of the contract from the same Bull GCOS8 and Escala product families. Discounts for equipment to be added to the contract from other Bull product families will be negotiated at a separate date.
- 1.7 The contractor must agree to coordinate the services they offer with each department and to establish a designated point of contact for each department.
- 1.8 Bidders are required to submit a percentage discount from a dated price list for all items in their line which may be used for new configurations and/or to add to the existing systems, (i.e., Hardware, Software, Supplies & Accessories).

2.0 **TECHNICAL SPECIFICATIONS:**

2.1 SERVICE PARTNER REQUIREMENTS

It is MANDATORY that any Service Partner contracted under this solicitation must meet or exceed ALL of the requirements listed below (2.1.1 – 2.1.11). Response to section 2.1 will be considered under section 3.4.1 of the Evaluation Criteria. Please review the criteria below and be careful to include any additional information as requested to supplement your response.

- 2.1.1 Service Provider must be an authorized user of Bull Proprietary Maintenance Aids & Tools, including:
 - Service Processor diagnostics including call home to Bull Support Center
 - Bull System Online diagnostics
 - Error Logging and Analysis Program (ELAN)
 - OEM Maintenance and Support Manuals
 - OEM Parts Manuals
 - OEM Diagnostic Aides
- 2.1.2 Service Provider must provide integrated hardware maintenance support
- 2.1.3 Service Provider must have access to EMC microcode updates

- 2.1.4 Service Provider must be an authorized user of EMC Built -in diagnostics and call home feature.
- 2.1.5 Service Provider must have access to DPS9000 Service Processor software updates.
- 2.1.6 Service provider must have access to peripheral sub-system controller microcode updates.
- 2.1.7 Service Provider must show an Escalation Policy that includes ability to contact OEM Engineering and R&D.

Getronics Response:

Should an issue arise that requires additional technical resources, our technicians and field management will follow the sample escalation matrix shown. The actual escalation matrix for Maricopa County could be customized upon request.

- 2.1.8 Service Provider must describe existing relationship with the BULL Technical Assistance Center

Getronics Response:

Getronics clients, via their system call-home features or through a toll-free telephone number, submit Bull hardware and software related service calls through the Bull TAC. The Bull TAC has access to the Getronics Call Dispatch System and creates, monitors and manages the calls continuously working with the Getronics Service Team until a solution is implemented and the call is closed. A Getronics PM located in the Bull TAC is fully involved in any on-going critical end-user issues, working with the TAC and the local Getronics technicians and management on resolving the issues. Our PM also works with the TAC on long-range support planning. This fully integrated support process with the Bull TAC is only available through Getronics.

- 2.1.9 Service Provider must identify how replacement parts are provided at the most current revision level including OEM certified ECO's and FCO's.

Getronics Response:

Getronics is the only service provider with available replacement parts for use that are fully certified by Bull. Furthermore, we have access to all Bull Engineering Change Orders (ECOs) and Field Change Orders (FCOs). No other service provider other than Getronics has a subscription service for FCO or ECO distribution with Bull.

- 2.1.10 Service Provider must indicate what agreements exist between the OEM and bidder for replacement part purchase.

Getronics Response:

Our relationship with Bull gives us full access to their Logistics organization, delivering worldwide availability to Bull replacement parts. No other vendor has this agreement. Neither Getronics nor Bull sells spare parts to non-contracted customers

- 2.1.11 Service Provider must identify process to assure all revision levels are compatible with existing components.

Getronics Response:

Through the use of Bull's worldwide knowledge base and access to their R&D and Engineering organizations, Getronics is the only service provider that can determine the impact of inserting or mixing components of various revision levels in your environment.

This is critical so that replacement parts not only function properly as a single component, but also function properly with all other components of the system and system software. Any changes to your system that have been the result of ECO or FCO activity will be recorded at the TAC so that the history of the system and current revision level is known.

2.2 MAINTENANCE SERVICE COMMENCEMENT DATE

The maintenance service commencement date for a machine under this agreement will be the date designated by the County or the day following the last day of the service and parts warranty period, if applicable, whichever is later. **THE CONTRACTOR GUARANTEES THE AVAILABILITY OF MAINTENANCE SERVICE 24 HOURS PER DAY, SEVEN (7) DAYS PER WEEK INCLUSIVE OF ANY AND ALL HOLIDAYS OR AS SPECIFIED BY THE ATTACHED EQUIPMENT MAINTENANCE REQUIREMENTS LIST.** Contractor will provide all maintenance service necessary to maintain the machines in good operating condition. Maintenance service includes scheduled preventive maintenance (PM) based upon specific needs of individual machines as determined by the manufacturer and unscheduled on-call remedial maintenance. Maintenance service will include lubrication, adjustments, replacement of parts and labor. All maintenance shall be performed by qualified maintenance engineers, totally familiar with all of the equipment installed at the County site. **THE CONTRACTOR WILL NOT SUBCONTRACT OR PERMIT ANYONE OTHER THAN CONTRACTOR PERSONNEL TO PERFORM ANY OF THE WORK, SERVICES OR OTHER PERFORMANCE REQUIRED OF THE CONTRACTOR UNDER THIS CONTRACT WITHOUT PRIOR WRITTEN CONSENT OF THE COUNTY.** Maintenance parts will be furnished on an exchange basis and the replaced parts become the property of the contractor. Only new standard O.E.M. parts or parts of equal quality shall be used in effecting repairs. The vendor shall be prepared to submit certification of quality accompanying any rebuilt part. All new O.E.M. parts must be approved by the County.

2.3 ADDITION/DELETION OF MACHINES OR EQUIPMENT:

Individual machines may be withdrawn from or added to a purchase order upon 30 days of notice to the contractor with proper adjustment of the monthly maintenance charges for the machine(s) deleted or added. Should the County acquire a machine from a third party, the contractor agrees to perform an inspection of the machine prior to installation and shall indicate whether or not the machine is acceptable for maintenance, and if not acceptable, the deficiencies that must be corrected to be acceptable. This inspection shall be at no charge.

If the third party machine is acceptable and is installed and operating ninety-six (96%) percent of the time for 30 days, it shall be accepted for maintenance under the terms of this contract. If the machine differs from installed equipment in manufacturer or model number, then the monthly contract maintenance price for that machine shall be mutually agreed to and be made a part of the contract. During the 30 days grace period a time and materials rate will apply.

The contractor shall notify the County in writing of any individual hardware products that can not in the Contractor's opinion be properly serviced due to excessive wear, deterioration, unavailability of parts, and documentation so these products may be withdrawn from service upon 30 days prior notice.

2.4 PERIOD OF MAINTENANCE SERVICE:

The period of service under this agreement shall be per the attached schedules and as selected each County Department. This period, designated the Principal Period of Maintenance (PPM), may be changed by the County upon 30 days of notice. In addition, the County may select an optional period of maintenance via a PPM upgrade or, at the hourly rates set forth in this agreement upon 30 days notice. If the County requests maintenance outside the selected Principal Period of Maintenance, it shall be provided at the hourly rates set forth in this agreement, and shall be called On-Call Maintenance. No charges for parts, additional labor, travel time or any other item other than the specified hourly rate, shall apply to On-Call Maintenance. If the County places a maintenance call

within the Principal Period of Maintenance, the contractor shall exercise continuous effort to restore the machine(s) to good operating condition per escalation language without additional costs.

Contractor agrees to provide all resources necessary, including additional personnel, to complete the maintenance required in the most expeditious manner. Regardless of the number of maintenance personnel actually required to complete a service call, the County shall pay for the services of only one maintenance representative per price agreement and payment shall be made on the basis of the On-Call Maintenance Per Hour Rates.

Charges for maintenance outside the Principal Period of Maintenance shall be subject to the written approval of the maintenance services by a designated representative of the Contracting Agency.

2.4.1 PERIOD OF MAINTENANCE SERVICE - PERIPHERAL EQUIPMENT, MICROCOMPUTERS

The minimum period of service under this agreement shall be per Attachment A (A2.1 – A2.6) as selected by the County Agency. This period, designated the Principal Period of Maintenance (PPM), may be changed by the County upon 30 days of notice.

In addition, the County may select an optional period of maintenance via a PPM upgrade or, at the hourly rates set forth in this agreement upon 30 days notice. If the County requests maintenance outside the selected Principal Period of Maintenance, it shall be provided at the hourly rates set forth in this agreement, and shall be called On-Call Maintenance. No charges for parts, additional labor, travel time or any other item other than the specified hourly rate, shall apply to On-Call Maintenance. If the County places a maintenance call within the Principal Period of Maintenance, the contractor shall exercise continuous effort to restore the machine(s) to good operating condition per escalation language without additional costs.

2.5 PREVENTIVE MAINTENANCE:

The contractor will provide the County in writing a statement of the number of hours of system time required for preventive maintenance.

The contractor shall also provide the number of hours that it takes to perform individual machine preventive maintenance.

A preventive maintenance schedule will be selected by the County and furnished to the contractor in writing. This schedule may be developed by the County Agency after consultation with the equipment manufacturer and the maintenance vendor. If the equipment manufacturer's preferred and documented PM schedule differs from the maintenance vendor recommendations the County Department will select the schedule to be followed and the maintenance vendor will honor the determined schedule per the specifications of this contract. This schedule may be changed upon 30 days notice. No additional charges are applicable to preventive maintenance (PM). PM to be scheduled during off-peak hours, as determined by each agency.

2.6 RECORDS OF SERVICE:

The contractor shall maintain a record of all service performed on each machine, including all field or engineering changes performed. THIS SERVICE RECORD SHALL BE AVAILABLE ON-SITE AT THE INSTALLATION AND SHALL BE FURNISHED FOR REVIEW IF REQUESTED BY THE COUNTY. The service record shall be an individual record, identifying the machines explicitly, with the complete history of dated service and engineering changes recorded therein.

THE CONTRACTOR SHALL ALSO FURNISH THE COUNTY A RECORD OF EVERY CALL, SIGNED BY THE MAINTENANCE REPRESENTATIVE AND THE SENIOR COMPUTER ROOM EMPLOYEE OR ON SITE CONTACT PERSON AT THE COMPLETION OF THE CALL. This record shall at a minimum set forth:

- 2.6.1 Time County placed the service request.
- 2.6.2 Time contractor's maintenance representative arrived on site.
- 2.6.3 Explicit identification of the machine(s) serviced and a record of the EXACT service action, including parts replaced, if any.
- 2.6.4 Problem initially reported by the County.
- 2.6.5 A record of time the County held the machine preventing maintenance by the maintenance representative.
- 2.6.6 Time of completion of the call and actual hours spent on service.
- 2.6.7 The maintenance representative's judgment as to whether the service was billable or not billable.
- 2.6.8 Start and completion date.

The contractor will also furnish a copy of the service call, with the above information, including signatures of both parties attached to the billable invoices. The signature of the County representative does not signify that the equipment is operating as required. The County will determine this by operation, and in doing so the quality of service.

2.7 RESPONSE TIME:

THE CONTRACTOR SHALL PROVIDE THE COUNTY WITH A DESIGNATED POINT OF CONTACT AND MAKE ARRANGEMENTS TO ENABLE THEIR MAINTENANCE REPRESENTATIVES TO RECEIVE A REQUEST FOR MAINTENANCE SERVICE.

The contractor will respond to all requests for maintenance on equipment covered by this contract per the attached equipment specifications list.

This shall apply regardless of the time of day or day of the week the call was placed or the principal period of maintenance or optional maintenance periods selected. For critical situations (i.e., failure of system software or system equipment defined as critical such as the CPU, DASD, etc), the contractor agrees to have a qualified technician on-site per attached specifications. THE RESPONSE TIME SHALL BE MEASURED FROM THE TIME THE COUNTY FIRST PLACED A CALL TO THE CONTRACTOR'S MAINTENANCE SERVICE AND ENDS WHEN THE MAINTENANCE REPRESENTATIVE ARRIVES ON SITE READY TO PERFORM REQUIRED SERVICE. The contractor agrees that the response time standard is reasonable and shall meet this standard. At the time of problem call, customer will indicate to vendor the kind of severity as follows:

- 2.7.1 Emergency - A Mission Critical System is inoperable and major impact on business.
- 2.7.2 Urgent - A Production system is affected and business is severely degraded..
- 2.7.3 Serious - Reduced capabilities.
- 2.7.4 Normal - Some device(s) is/are down but impact on business is nominal.
- 2.7.5 There is to be no difference in level, quality, responsiveness, or level of techniques between full service maintenance or time and material.

Each failure to meet the required response time will be recorded by the using agency. FAILURE TO MEET THE RESPONSE TIME REQUIREMENT WILL RESULT IN THE INITIATION OF COUNTY'S DEFAULT POLICY.

2.8 FIELD CHANGES:

The contractor shall inform the contact person of each agency listed in writing, of any engineering, revision levels or field changes available from the manufacturer of a machine. THE CONTRACTOR SHALL INDICATE WHEN ANY CHANGE IS MANDATORY FOR CONTRACTOR MAINTENANCE CERTIFICATION BY THE MANUFACTURER. A Field Change Order (FCO) will be applied under the provisions of this contract, i.e. No additional travel, labor charges or parts will be billed by the equipment installer. (Parts for mandatory changes are not billable) If the change is not mandatory, the contractor shall indicate the purpose or desirability of the change for the County. The County shall advise the contractor whether or not to install the non-mandatory change. The contractor will install the change upon approval or request of the County at a cost no greater than that charged by the manufacturer.

When informing the County of any change, the contractor shall also indicate the number of hours required to install the change including any testing deemed necessary to insure the return of the machine to good operating condition.

2.9 RESTORATION OF MACHINES TO OPERATING CONDITION:

Upon return of a machine or the system after completion of a service call, the contractor warrants the machine and system to be in good operating condition. Should the same failure occur again or the same machine fail again, for any reason, within a 24 hour period, it will be treated as the original service request and the intervening return to service by the contractor will be used to accumulate total down time.

2.10 MACHINE EFFECTIVENESS LEVELS:

The County desires that the computer system consisting of all equipment (except system critical equipment) under this contract, should operate effectively as a system and to all standards of performance at the levels called for on the equipment specification list. The contractor agrees that this performance level is reasonable and the contractor will apply best efforts to achieve this performance level. The contractor further agrees that all equipment under this contract shall achieve the minimum effectiveness level specified on the attached equipment specifications list on a monthly basis. The effectiveness level for a machine is computed by dividing available use time by the sum of the available use time plus the machine failure down time. Scheduled preventative maintenance (PM) and installation of Field Change Orders (FCOs) are excluded from machine failure down time. Should the County delay in making an equipment available for repair, the period of delay shall not be counted as down time for the equipment and the vendor is responsible for recording such a delay in the on-site service record. The contractor agrees that any of the following constitute machine failure and down time for the machine:

- the machine fails to operate;
- the machine fails to operate in accordance with specifications;
- the machine operates inconsistently or erratically;
- the machine is in the process of being repaired or maintained;
- a component of the machine is inoperative which renders the machine useless for user purposes;
- the machine is not operated because there is potential danger from operation of the machine to operators or employees.

Each failure to meet the stated effectiveness level will be recorded by the using agency. Failure to meet machine effectiveness levels will initiate the County default policy.

EXAMPLE:

This section needs to be clearly understood by the vendors that a 96% formula in one month, would mean that if a machine is down for more than 28.8 business hours within 30 days, the effectiveness level is lost. System critical equipment requires a mean effectiveness level of 98%. If the machine is down more than 14.4 hours within 30 days, the effectiveness level is lost.

Down time will be measured from the time the call is logged to the vendor (whether the vendor representative is on-site or not). Therefore, the vendors need to commit to having systems operational within the allotted time.

2.11 ACCESS TO MACHINES:

The County agrees to provide the contractor access to its machines as required for services under this agreement. The contractor agrees to provide due care and diligence to ensure that (1) no destruction of data in files or records within the installation occurs as a result of any act, intentional or otherwise by any representative of the contractor, and (2) the contractor's representative will not record, copy or remove any software or hardware (including parts) not belonging to the contractor.

The contractor also agrees to (1) provide a list of all field engineering personnel by name, that will service the equipment under this contract and (2) provide each employee with a photo I.D. card to be used as identification for access to the County's facilities. Should data destruction be diagnosed as necessary by the vendor, the vendor must get written permission from the agency prior to taking action.

2.12 EXCLUSIONS:

Maintenance service provided under this agreement does not include:

- 2.12.1 Repair of damage caused by failure to provide a suitable installation environment including electrical power, air conditioning or humidity control.

However, the contractor shall notify the County with adequate warning IN WRITING when and if the installation fails to meet these requirements (other than occurrence of failure of the installation equipment, facilities or power) and shall also provide guidance and installation requirements on any new machines furnished by the contractor.

- 2.12.2 Repair of damage caused by use of the machines for other than data processing purposes.

- 2.12.3 Repair of damage caused by negligence, disaster, misuse, neglect and alterations by the County.

2.13 RELOCATION OF EQUIPMENT:

The County may, at its option, relocate any machine(s) under this contract to any other of the County's data processing installations without affecting the terms and conditions of this agreement. The contractor will de-install, relocate and reinstall (exclusive of transportation, packing and handling charges), at the per call rates, attached hereto, any equipment covered hereunder within the County's installations, so long as the installation is within the confines and geographic limits of Maricopa County, Arizona. When shipment to the new installation site is under the control of the contractor and damage is incurred which results in costs for either labor or parts to restore the machine(s) in good operation condition at the new site, such costs shall be borne by the contractor. If any costs are associated with this requirement, vendor shall state in the pricing section.

There shall be no charge to the County for equipment moved under "swap out" trouble shooting efforts especially when the County is providing the replacement equipment.

2.14 CONTINUITY AND RENEWAL RIGHTS:

The contractor agrees to provide the maintenance services as defined in this contract for as long as the equipment is installed and the contract is in effect either for the initial term or through renewal.

2.15 SPARE PARTS AVAILABILITY:

The contractor shall maintain a local spare parts inventory of 95% minimum for each contracting agency to allow proper maintenance of equipment and to meet the effectiveness standards under this contract. The County reserves the right to inspect vendor parts inventory.

Central distribution centers are acceptable to help meet this percentage standard if OVERNIGHT DELIVERY is provided and does not result in the equipment being down more than 24 hours from the initial recorded time a call was placed for a service request to the contractor. If special arrangements with other 3rd party suppliers is necessary to meet the parts standard it is the responsibility of the vendor. The vendor is to review any spare part stock request made by any department listed in paragraph 1.2 and either agree to stock parts as requested or respond in writing why the spare part stock will not be maintained. No contracting agency listed in paragraph 1.2 shall experience less than a 95% on hand stock rate on any parts specific to that contracting agencies operations.

Parts designated for system critical support must be on-site within 4 hours. Parts designated for non-system critical support must be on-site within 24 hours. If the contractor does not stock a part, the contractor must have written agreements with another vendor per the arrangements outlined above available for inspection as well.

2.16 INTERFACE WITH OTHER MANUFACTURERS EQUIPMENT:

The County shall have the right to connect the quoted equipment to any other equipment including peripheral equipment, terminal devices, communications equipment or other computers or devices which may interface in some way with the quoted equipment.

The County may notify the contractor prior to any such connection and if the contractor shall deem it necessary or desirable for proper maintenance of equipment, the contractor shall observe and/or participate in the interconnection, and supply any interface devices required as described in published contractor manuals at published prices.

2.17 REMOTE DIAGNOSTICS:

If the systems currently in place and under maintenance utilize remote diagnostic technology. The contractor shall be 100% compatible with the ability to utilize these techniques. The contract vendor shall inform the County what hardware and software specifications are needed to establish remote diagnostics.

2.18 LOCAL SERVICE:

The successful bidder(s) shall have and maintain a local service station within the Phoenix metropolitan area. The station shall be capable of supplying and installing component parts and troubleshooting, repairing and maintaining the County's equipment.

2.19 QUALIFIED TECHNICIANS:

Bidders shall have on staff qualified technical personnel experienced in the maintenance of Bull and Bull Compatible Computer Equipment, Data Communications Equipment and Operating System Software. ALL TECHNICAL PUBLICATIONS AND DOCUMENTATION NECESSARY FOR COMPLETE MAINTENANCE IS THE RESPONSIBILITY OF THE CONTRACTOR. The contractor agrees to provide all technical documentation for third party devices as well. Resumes of the individuals who would be involved in maintaining the County systems shall accompany bid. **Contractors training, certification and licensure to perform the specified work, must be submitted with this bid.**

All vendors are required to communicate, coordinate, cooperate and participate with multiple vendors. This demand is for timely and quality solution to any problem. The

vendors shall work together to identify the problem, identify the cause, recommend a solution, identify the responsible parties, and initiate corrective action through to the end.

The holiday rates for any time and material maintenance will only apply on holidays that are recognized by both parties.

3.0 **SPECIAL TERMS & CONDITIONS:**

3.1 **CONTRACT LENGTH:**

This Invitation for Bids is for awarding a firm, fixed price purchasing contract to cover a Three (3) year period.

3.2 **OPTION TO EXTEND:**

The County may, at their option and with the approval of the Contractor, extend the period of this Contract up to a maximum of Three (3), one (1) year options. The Contractor shall be notified in writing by the Materials Management Department of the County's intention to extend the contract period at least thirty (30) calendar days prior to the expiration of the original contract period.

3.3 **ESCALATION:**

Any request for reasonable price adjustments must be submitted thirty (30) days prior to the Contract expiration or Anniversary date. Justification for the requested adjustment in cost of labor and/or materials must be supported by appropriate documentation and fall within the Producer Price Index for the commodity. Increases are subject to approval in writing by the Materials Management Department prior to any adjusted invoicing being submitted for payment.

3.4 **EVALUATION CRITERIA:**

The evaluation of this Bid will be based on, but not limited to, the following:

3.4.1 Compliance with specifications

3.4.2 Price

3.4.3 Determination of responsibility

The County reserves the right to award in whole or in part, by item or group of items, by section or geographic area, or make multiple awards, where such action serves the County's best interest.

3.5 **TAX:**

No tax shall be levied against labor. Bid pricing to include all labor, overhead tools and equipment used, profit, and any taxes that may be levied. It is the responsibility of the Contractor to determine any and all taxes and include the same in bid price.

3.6 **FACILITIES:**

During the course of this Agreement, the County shall provide the Contractor's personnel with adequate workspace for consultants and such other related facilities as may be required by Contractor to carry out its obligation enumerated herein.

3.7 **INDEMNIFICATION AND INSURANCE:**

3.7.1 Indemnification.

To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless the County, its agents, representatives, officers, directors, officials, and

employees from and against all 3rd party claims, direct damages, losses and expenses, including but not limited to attorney fees and costs, for claims of personal injury, death, tangible personal property damage and breach of confidentiality arising from Getronics' negligence or willful misconduct.

The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

The scope of this indemnification does not extend to the negligence of the County.

3.7.2 Insurance Requirements.

Contractor, at its own expense, shall purchase and maintain the herein stipulated minimum insurance with companies duly licensed, possessing a current A.M. Best, Inc. Rating of B++6, or approved unlicensed companies in the State of Arizona with policies and forms satisfactory to the County.

All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of the County, constitute a material breach of this Contract.

The Contractor's insurance shall be primary insurance as respects the County, and any insurance or self-insurance maintained by the County shall not contribute to it.

Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect coverage afforded under the insurance policies to protect the County.

The Contractor shall be solely responsible for the deductible and/or self-insured retention and the County, at its option, may require the Contractor to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit. **CONTRACT SERIAL 05094-S INCLUDES NO BOND REQUIREMENTS.**

The County reserves the right to request and to receive, within Thirty (30) working days, certified copies of any or all of the herein required insurance policies and/or endorsements relative to this contract award. The County shall not be obligated, however, to review such policies and/or endorsements or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of the County's right to insist on strict fulfillment of Contractor's obligations under this Contract. All certificates must be received prior to commencing any work on County Property.

The insurance policies required by this Contract, except Workers' Compensation, shall name the County, its agents, representatives, officers, directors, officials and employees as Additional Insureds.

The insurance policies required hereunder, except Workers' Compensation, shall contain a waiver of transfer of rights of recovery (subrogation) against the County, its agents, representatives, officers, directors, officials and employees for any claims arising out of Contractor's work or service as required by written contract and limited to the operations of the insured under said contract, and always subject to the policy terms, conditions and exclusions.

3.7.2.1 Commercial General Liability. Contractor shall maintain Commercial General Liability insurance with a limit of not less than \$1,000,000 for each occurrence with a \$2,000,000 Products/Completed Operations Aggregate and a \$2,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury,

broad form property damage, personal injury, products and completed operations and blanket contractual coverage including, but not limited to, the liability assumed under the indemnification provisions of this Contract which coverage will be at least as broad as Insurance Service Office, Inc. Policy Form CG 00 01 10 93 or any replacements thereof.

The policy shall contain a severability of interest provision, and shall not contain a sunset provision or commutation clause, or any provision which would serve to limit third party action over claims.

The Commercial General Liability additional insured endorsement shall be at least as broad as the Insurance Service Office, Inc.'s Additional Insured, Form CG 20 10 11 85, and shall include coverage for Contractor's operations and products and completed operations.

If the Contractor subcontracts any part of the work, services or operations awarded to the Contractor, Contractor shall purchase and maintain, at all times during prosecution of the work, services or operations under this Contract, an Owner's and Contractor's Protective Liability insurance policy for bodily injury and property damage, including death, which may arise in the performance of the Contractor's work, service or operations under this Contract. Coverage shall be on an occurrence basis with a limit not less than \$1,000,000 per occurrence, and the policy shall be issued by the same insurance company that issues the Contractor's Commercial General Liability insurance.

3.7.2.2 Automobile Liability. Contractor shall maintain Automobile Liability insurance with an individual single limit for bodily injury and property damage of no less than \$1,000,000, each occurrence, with respect to Contractor's vehicles (whether owned, hired, non-owned), assigned to or used in the performance of this Contract.

3.7.2.3 Workers' Compensation. The Contractor shall carry Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services, as well as Employer's Liability insurance of not less than \$1,000,000 for each accident, \$1,000,000 disease for each employee, and \$1,000,000 disease policy limit.

If any work is subcontracted, the Contractor will require Subcontractor to provide Workers' Compensation and Employer's Liability insurance to at least the same extent as required of the Contractor.

3.7.3 Certificates of Insurance.

3.7.3.1 Prior to commencing work or services under this Contract, Contractor shall furnish the County with certificates of insurance, or formal endorsements as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall identify this contract number and title.

3.7.3.2 Prior to commencing work or services under this Contract, Contractor shall have insurance in effect as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall be made available to the County upon 48 hours notice. **BY SIGNING THE AGREEMENT PAGE THE CONTRACTOR AGREES TO THIS REQUIREMENT AND FAILURE**

TO MEET THIS REQUIREMENT WILL RESULT IN CANCELLATION OF CONTRACT.

If a policy does expire during the life of the Contract, a renewal certificate must be sent to the County fifteen (15) days prior to the expiration date.

3.7.4 Occurrence Basis.

All insurance required by this contract shall be written on an occurrence basis rather than a claims-made basis.

3.7.5 Cancellation and Expiration Notice.

Insurance required herein shall not be permitted to expire, be canceled, or endeavoring to provide without thirty (30) days prior written notice to the County.

3.8 PROCUREMENT CARD ORDERING CAPABILITY:

It is the intent of Maricopa County to utilize a procurement card that may be used by the County from time to time, to place and make payment for orders under the Contract. Contractors without this capability may be considered non-responsive and not eligible for award consideration.

3.9 INQUIRIES AND NOTICES:

All inquiries concerning information herein shall be addressed to:

MARICOPA COUNTY
DEPARTMENT OF MATERIALS MANAGEMENT
ATTN: CONTRACT ADMINISTRATION
320 W. LINCOLN ST.
PHOENIX, AZ 85003

Administrative telephone inquiries shall be addressed to:

LONNIE CUNICO, PROCUREMENT CONSULTANT, 602-506-3243
(cunicol@mail.maricopa.gov)

Technical inquiries shall be addressed to:

JEANNE VAUGHN, DIRECTOR – MCSO TECHNOLOGY BUREAU, MAINFRAME
OPERATIONS and TECHNICAL SUPPORT
602-876-4011
(J_Vaughn@mcs.maricopa.gov)

Inquiries must be submitted in writing

3.10 SUBMISSION PRICE CLARITY:

For reasons of clarity all submissions of pricing (Attachment A) shall be priced in the same unit (size, volume, quantity, weight, etc.) as the bid specifications request. Submissions (bids) failing to comply with this requirement may be declared non-responsive.

3.11 INSTRUCTIONS FOR PREPARING AND SUBMITTING BIDS:

Respondents are to provide one (1) original (labeled) and two (2) Copies of Bid. Additionally one (1) electronic copy of pricing on a CD must be included. Respondents are to identify their responses with the bid serial number, title and return address to Maricopa County, Department of Materials Management, 320 West Lincoln, Phoenix, Arizona 85003. **A corporate official who has been authorized to make such commitments must sign bids.**

GETRONICS, 836 NORTH STREET, TEWKSBURY, MA. 01876

WILLING TO ACCEPT FUTURE SOLICITATIONS VIA EMAIL: ☒ YES ☐ NO

WILL YOUR FIRM ACCEPT A PROCUREMENT CARD FOR INVOICE PAYMENT? ☒ YES

IF YES, MAY THE COUNTY TAKE ADVANTAGE OF DISCOUNTS OFFERED BY YOUR FIRM IN THIS BID/RFP

WHEN PAYING WITH A PROCUREMENT CARD? ☐ YES ☒ NO

INTERNET ORDERING CAPABILITY: ☒ YES ☐ NO ☐ 0 % DISCOUNT

OTHER GOV'T. AGENCIES MAY USE THIS CONTRACT: ☐ YES ☒ NO

PAYMENT TERMS NET 30

1.0 PRICING:

- | | | |
|-----|--|-------------------------|
| 1.0 | HARDWARE & SOFTWARE PRICE LIST DESIGNATION DATE: | 7/1/05 |
| 1.1 | Hardware Maintenance (List Price Less %) | 62% |
| 1.2 | Software Maintenance (List Price Less %) | NA % |
| 1.3 | Hardware/Software Equipment Purchase (List Price less %) | NA % |
| 2.0 | Hourly Labor rate for services outside the scope of this contract | \$200 /Per Hour |
| 3.0 | Percentage discount for replacement parts outside scope of this contract | 10% |
| 4.0 | Normal Response time from placement of initial service call to arrival of Service Technician. | 4 Hrs |
| 5.0 | Emergency response time from placement of initial service call to arrival of Service Technician. | 2 Hrs |
| 6.0 | Do you offer a percentage discount for Pre-Payment on a yearly Basis | YES |
| 6.1 | If yes please specify the discount or Dollar amount offered. | 4% net 10 business days |

**05094-S INVENTORY LIST A2.1 – A2.5
EQUIPMENT SCHEDULE LIST PRICING A2.6**

A-2.1 SECTION I										
HARDWARE TECHNOLOGY INVENTORY										
ITEM DESCRIPTION AND STATE INFORMATION TABLE										
				Mfr. Part						
Org Code	Mfr. (of		Mfr. Model	Serial No.	Item	Asset	Equip.	Equip.	How	
Item No.	Item)	Quantity	No. (for Item)	(for Item)	Description	Tag No.	Class	Category	Coupled	
5095-001	Bull	1	CMMC010	G000	256MB of Main Memory				T	HG0511
5095-002	Bull	1	CPSC062	G000	DPS 9000/742 Central System		C			HG0511
5095-003	Bull	1	CPUC001	G000	Split Merge/Redundancy Feature				T	HG0511
5095-004	Bull	2	CPUJ017	0100	ISM Server for MainWay		C		L	HG0511
5095-005	Bull	1	CPUJ017	0800	ISM Server for DPS 9000		C		L	HG0511
5095-006	STK	1	CTCC002	QS00	CTS M30 Controller		P	S	L	HG0511
5095-007	STK	1	CTFC001	Q100	Host Adapter				L	HG0511
5095-008	STK	6	CTKC010	Q200	Auto Loader				L	HG0511
5095-009	STK	3	CTKC015	Q200	High Speed Feature				L	HG0511
5095-010	STK	3	CTUC002	Q200	CTU M32 with 2xports 36 Track		P	S	L	HG0511
5095-011	Bull	2	DCCR006	0000	EtherNet FDDI Switching Module				T	HG0511
5095-012	Bull	2	DCDR001	0000	In-Line Generation Processor				T	HG0511
5095-013	Bull	2	DCER005	0000	Backup OpenNet Processor				T	HG0511
5095-014	Bull	2	DCER007	0000	Open Network Processor to LAN				T	HG0511
5095-015	Bull	4	DCFR008	0000	Two-10BaseT AUI Converter				T	HG0511
5095-016	Bull	4	DCFR012	0000	Three V.24 Low Speed Line				T	HG0511
5095-017	Bull	14	DCFR014	0000	One V35 Medium Speed Line Adapter				T	HG0511
5095-018	Bull	2	DCFR017	0000	Pack 45 VIP Lines:45 V.24				T	HG0511
5095-019	Bull	2	DCPC001	G000	FCP8 Host Connection Feature				T	HG0511
5095-020	Bull	2	DCPR028	0000	First Open Network Processor				T	HG0511

A-2.1 SECTION I										
HARDWARE TECHNOLOGY INVENTORY										
ITEM DESCRIPTION AND STATE INFORMATION TABLE										
5095-021	Bull	2	DCXR003	0000	MainWay 2020		P		L	HG0511
5095-022	EMC	2	MSK004	0C00	EMC Cache Options				T	HG0511
5095-023	EMC	2	MSAC005	0C00	4-Port Dual FIPS Chnl Director				T	HG0511
5095-024	EMC	1	MSKC034	0C00	1280MB Cache Memory				T	HG0511
5095-025	EMC	1	MSPC005	0C00	EMC 16x1.89GB 768 Cache		P	S	L	HG0511
5095-026	EMC	1	MSPC009	0C00	EMC 32x1.89GB 768 Cache		P	S	L	HG0511
5095-027	EMC	1	MSPC079	0C00	EMC CDA5330, to 32 3.5				L	HG0511
5095-028	EMC	3	MSUC002	0C00	EMC Disk Upgrade				T	HG0511
5095-029	EMC	6	MSUC021	0C00	EMC Raid-S 4x9GB 3.5		P	S	L	HG0511
5095-030	Bull	14	MXFC001	G100	FIPS-60 I/O Channel Attachment Feature				T	HG0511
5095-031	Bull	1	MXFC004	G400	NDIC/DN71/23M Channel Exchange Feature				T	HG0511
5095-032	Bull	1	NS03	97SFR18	Non-Standard with URPC002-G000				T	HG0511
5095-033	Bull	1	PRU7072		100 CPS 80 Col Printer		P	P	L	HG0511
5095-034	Bull	4	PSSR002	0000	Line Module Redundant PS				T	HG0511
5095-035	Bull	2	CBLG105	1800	7.5M Cable Local RS232 25F/25					UX0028
5095-036	Bull	2	CDRG015	0P00	600MB Internal 14x32 CD-ROM		P	S	T	UX0028
5095-037	Bull	1	CKTG079	0000	Rack Mount Option				T	UX0028
5095-038	Bull	4	CKTG091	0000	Mount Kit Int Media - Ser T Drw				T	UX0028
5095-039	Bull	8	CMMG056	0000	256MB Memory Module				T	UX0028
5095-040	Bull	1	CPSG012	0000	Escala Powercluster Add Rt Nd				T	UX0028
5095-041	Bull	4	CPUG031	0000	CPU Bd 604E @ 360MHz 4MB L2 Cac				T	UX0028
5095-042	Bull	1	CPXG210	0000	Escala EPC-Rt System		C			UX0028
5095-043	Bull	2	CSKU101	U000	System Console (US)		P	T	T	UX0028
5095-044	Bull	4	DCCG143	0000	PCI Ethernet Adpt 10&100 MB/S				T	UX0028
5095-045	Bull	1	#DCKG027	0000	Fast Eth Interconnect Full Ki				T	UX0028
5095-046	Bull	2	DRWG004	0000	Cage for Three Disks				T	UX0028
5095-047	Bull	2	MBRG001	0000	Memory Board Riser				T	UX0028
5095-048	Bull	4	MSUG097	0P00	9.1GB Hi Speed Disk		P	S	T	UX0028

A-2-2 SECTION II										
HARDWARE TECHNOLOGY INVENTORY										
ITEM ORGANIZATION AND MAINTENANCE INFORMATION TABLE/MAINTENANCE REQUIREMENTS										
Org Code	Owner	IT Support	Location	Item Usage	Maint.	Response	Escalation	Uptime	Maint.	
Item No.	Contact	Contact	(of items)	Period	Coverage	Time to	Time to	Level (%)	Serv. Type	
	(Refer to	(Refer to	(Refer to	(5x8,5x16,	Period	(2hr, 4hr,	Next Level	of total	Acceptable	
	Section 4	Section 5	Section 3	7x24,...)	(5x8,5x16,	ND Prime	(4hr, 8hr,	time used	(Full, T & M,	
	Table)	Table)	Table)		7x24,...)	time, ...)	ND, ...)		...)	
5095-001	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-002	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-003	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-004	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-005	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-006	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-007	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-008	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-009	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-010	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-011	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-012	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-013	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-014	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-015	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-016	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-017	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-018	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-019	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-020	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-021	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-022	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-023	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	

A-2-2 SECTION II										
HARDWARE TECHNOLOGY INVENTORY										
ITEM ORGANIZATION AND MAINTENANCE INFORMATION TABLE/MAINTENANCE REQUIREMENTS										
5095-024	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-025	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-026	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-027	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-028	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-029	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-030	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-031	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-032	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-033	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-034	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-035	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-036	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-037	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-038	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-039	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-040	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-041	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-042	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-043	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-044	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-045	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-046	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-047	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-048	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-049	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-050	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-051	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-052	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	

A-2-2 SECTION II										
HARDWARE TECHNOLOGY INVENTORY										
ITEM ORGANIZATION AND MAINTENANCE INFORMATION TABLE/MAINTENANCE REQUIREMENTS										
5095-053	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-054	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-055	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-056	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-057	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-058	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-059	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-060	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-061	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-062	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-063	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-064	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-065	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-066	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-067	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-068	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	
5095-069	5095	5095	4121	7x24	7x24	2hr	4hr	99	F	

A-2.3 SECTION III		
HARDWARE TECHNOLOGY INVENTORY		
LOCATION REFERENCE TABLE		
Location	Location Full Title	Location Address
4121	Maricopa County Sheriff's Office Technology Bureau Data Center	2656 N. 37th Avenue, Phoenix, AZ 85009

A-2.4 Section IV					
HARDWARE TECHNOLOGY INVENTORY					
OWNER REFERENCE TABLE					
Owner Contact	Owner Full Name	Location (of Owner)	Location - Specifics	Owner Phone No.	Owner Fax No.
5095	Maricopa County Sheriff's Office Technology Bureau	4121		602-876-1384	602-272-2893

A-2.5 SECTION V					
HARDWARE TECHNOLOGY INVENTORY					
IT SUPPORT REFERENCE					
IT Support	IT Support Full Title	Location	Location - Specifics	IT Support	IT Support
Contact		(of IT Support)		Phone No.	Fax No.
5095	Maricopa County Sheriff's Office Technology Bureau	4121		602-876-1384	602-272-2893

A-2.6 SECTION VI															
HARDWARE TECHNOLOGY INVENTORY															
VENDOR OR INTERNAL SUPPORT RESPONSE TABLE															
BULL PRICING															
														Sat &	Holi-
										Note 1	Note 2			Sun	day
					24 Hours	8am-5pm	5pm-1am	1am-8am	Sat & Sun	Holiday	8am-5pm	5pm-1am	1am-8am	Time	Time
			Mfr. Model	Mfr. Part	7 Day; Full	M-F; Full	M-F; Full	M-F; Full	Full	Full	M-F; Time	M-F; Time	M-F; Time	& Mat'l	& Mat'l
Org Code	Mfr. (of		No.	Serial No.	Item	Support	Support	Support	Support	Support	& Mat'l.	& Mat'l.	& Mat'l.	Hrly	Hrly
Item No.	Item)	Qty	(for Item)	(for Item)	Description	Mth Cost	Mth Cost	Mth Cost	Mth Cost	Mth Cost	Cost	Hrly Cost	Hrly Cost	Hrly Cost	Cost
5095-001	Bull	1	CMMC010	G000	256MB of Main Memory	389.00	277.86	305.64	305.64	341.76	N/A	N/A	N/A	N/A	N/A
5095-002	Bull	1	CPSC062	G000	DPS 9000/742 Central System	4,343.00	3,102.14	3,412.36	3,412.36	3,815.64	N/A	N/A	N/A	N/A	N/A
5095-003	Bull	1	CPUC001	G000	Split Merge/Redundancy Feature	721.75	515.54	567.09	567.09	634.11	N/A	N/A	N/A	N/A	N/A
5095-004	Bull	2	CPUJ017	0100	ISM Server for MainWay	156.00	111.43	122.57	122.57	137.06	N/A	N/A	N/A	N/A	N/A
5095-005	Bull	1	CPUJ017	0800	ISM Server for DPS 9000	83.00	59.29	65.21	65.21	72.92	N/A	N/A	N/A	N/A	N/A
5095-006	STK	1	CTCC002	QS00	CTS M30 Controller	467.78	406.35	446.99	446.99	499.81	N/A	N/A	N/A	N/A	N/A
5095-007	STK	1	CTFC001	Q100	Host Adapter	21.26	18.90	20.79	20.79	23.25	N/A	N/A	N/A	N/A	N/A
5095-008	STK	6	CTKC010	Q200	Auto Loader	179.58	160.68	176.75	176.75	197.64	N/A	N/A	N/A	N/A	N/A
5095-009	STK	3	CTKC015	Q200	High Speed Feature	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-010	STK	3	CTUC002	Q200	CTU M32 with 2xports 36 Track	784.35	680.40	748.44	748.44	836.89	N/A	N/A	N/A	N/A	N/A
5095-011	Bull	2	DCCR006	0000	EtherNet FDDI Switching Module	146.00	104.29	114.71	114.71	128.27	N/A	N/A	N/A	N/A	N/A
5095-012	Bull	2	DCDR001	0000	In-Line Generation Processor	70.00	50.00	55.00	55.00	61.50	N/A	N/A	N/A	N/A	N/A
5095-013	Bull	2	DCER005	0000	Backup OpenNet Processor	152.00	108.57	119.43	119.43	133.54	N/A	N/A	N/A	N/A	N/A
5095-014	Bull	2	DCER007	0000	Open Network Processor to LAN	8.00	5.71	6.29	6.29	7.03	N/A	N/A	N/A	N/A	N/A
5095-015	Bull	4	DCFR008	0000	Two-10BaseT AUI Converter	572.00	408.57	449.43	449.43	502.54	N/A	N/A	N/A	N/A	N/A
5095-016	Bull	4	DCFR012	0000	Three V.24 Low Speed Line	48.00	34.29	37.71	37.71	42.17	N/A	N/A	N/A	N/A	N/A
5095-017	Bull	14	DCFR014	0000	One V35 Med Spd Line Adapter	168.00	120.00	132.00	132.00	147.60	N/A	N/A	N/A	N/A	N/A
5095-018	Bull	2	DCFR017	0000	Pack 45 VIP Lines:45 V.24	474.00	338.57	372.43	372.43	416.44	N/A	N/A	N/A	N/A	N/A
5095-019	Bull	2	DCPC001	G000	FCP8 Host Connection Feature	230.00	164.29	180.71	180.71	202.07	N/A	N/A	N/A	N/A	N/A
5095-020	Bull	2	DCPR028	0000	First Open Network Processor	672.00	480.00	528.00	528.00	590.40	N/A	N/A	N/A	N/A	N/A
5095-021	Bull	2	DCXR003	0000	MainWay 2020	194.00	138.57	152.43	152.43	170.44	N/A	N/A	N/A	N/A	N/A
5095-022	EMC	2	MSKC004	0C00	EMC Cache Options	128.00	91.43	100.57	100.57	112.46	N/A	N/A	N/A	N/A	N/A
5095-023	EMC	2	MSAC005	0C00	4-Port Dual FIPS Chnl Director	122.00	87.14	95.86	95.86	107.19	N/A	N/A	N/A	N/A	N/A
5095-024	EMC	1	MSKC034	0C00	1280MB Cache Memory	675.00	482.14	530.36	530.36	593.04	N/A	N/A	N/A	N/A	N/A
5095-025	EMC	1	MSPC007	0C00	CDA16X1.89GB 384 MB CACHE MEM	1,945.00	1,389.29	1,528.21	1,528.21	1,708.82	N/A	N/A	N/A	N/A	N/A
5095-026	EMC	1	MSPC009	0C00	EMC 32x1.89GB 768 Cache	2,474.00	1,767.14	1,943.86	1,943.86	2,173.59	N/A	N/A	N/A	N/A	N/A

A-2.6 SECTION VI															
HARDWARE TECHNOLOGY INVENTORY															
VENDOR OR INTERNAL SUPPORT RESPONSE TABLE															
BULL PRICING															
														Sat &	Holi-
											Note 1	Note 2		Sun	day
					24 Hours	8am-5pm	5pm-1am	1am-8am	Sat & Sun	Holiday	8am-5pm	5pm-1am	1am-8am	Time	Time
			Mfr. Model	Mfr. Part	7 Day; Full	M-F; Full	M-F; Full	M-F; Full	Full	Full	M-F; Time	M-F; Time	M-F; Time	& Mat'l	& Mat'l
Org Code	Mfr. (of		No.	Serial No.	Item	Support	Support	Support	Support	Support	Support	& Mat'l.	& Mat'l.	& Mat'l.	Hrly
Item No.	Item)	Qty	(for Item)	(for Item)	Description	Mth Cost	Mth Cost	Mth Cost	Mth Cost	Mth Cost	Cost	Hrly Cost	Hrly Cost	Hrly Cost	Cost
5095-027	EMC	1	MSPC079	0C00	EMC CDA5330, to 32 3.5	119.00	85.00	93.50	93.50	104.55	N/A	N/A	N/A	N/A	N/A
5095-028	EMC	3	MSUC0012	0C00	EMC Disk Upgrade	720.00	514.29	565.71	565.71	632.57	N/A	N/A	N/A	N/A	N/A
5095-029	EMC	6	MSUC021	0C00	EMC Raid-S 4x9GB 3.5	642.00	458.57	504.43	504.43	564.04	N/A	N/A	N/A	N/A	N/A
5095-030	Bull	14	MXFC001	G100	FIPS-60 I/O Chnl Attachment Feat	490.00	350.00	385.00	385.00	430.50	N/A	N/A	N/A	N/A	N/A
5095-031	Bull	1	MXFC004	G400	NDIC/DN71/23M Chnl Exchg Feat	22.00	15.71	17.29	17.29	19.33	N/A	N/A	N/A	N/A	N/A
5095-032	Bull	1	NS03	97SFR18	Non-Standard w/URPC002-G000	10.00	7.14	7.86	7.86	8.79	N/A	N/A	N/A	N/A	N/A
5095-033	Bull	1	PRU7072		100 CPS 80 Col Printer	26.00	18.57	20.43	20.43	22.84	N/A	N/A	N/A	N/A	N/A
5095-034	Bull	4	PSSR002	0000	Line Module Redundant PS	48.00	34.29	37.71	37.71	42.17	N/A	N/A	N/A	N/A	N/A
5095-035	Bull	2	CBLG105	1800	7.5M Cable Local RS232 25F/25	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-036	Bull	2	CDRG015	0P00	600MB Internal 14x32 CD-ROM	5.42	3.87	4.26	4.26	4.76	N/A	N/A	N/A	N/A	N/A
5095-037	Bull	1	CKTG079	0000	Rack Mount Option	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-038	Bull	4	CKTG091	0000	Mount Kit Int Media - Ser T Drw	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-039	Bull	8	CMMG056	0000	256MB Memory Module	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-040	Bull	1	CPSG012	0000	Escala Powercluster Add Rt Nd	149.00	106.43	117.07	117.07	130.91	N/A	N/A	N/A	N/A	N/A
5095-041	Bull	4	CPUG031	0000	CPU Bd 604E @ 360MHz 4MB L2 Cac	256.00	182.86	201.14	201.14	224.91	N/A	N/A	N/A	N/A	N/A
5095-042	Bull	1	CPXG210	0000	Escala EPC-Rt System	150.00	107.14	117.86	117.86	131.79	N/A	N/A	N/A	N/A	N/A
5095-043	Bull	2	CSKU101	U000	System Console (US)	4.34	3.10	3.41	3.41	3.81	N/A	N/A	N/A	N/A	N/A
5095-044	Bull	4	DCCG143	0000	PCI Ethernet Adpt 10&100 MB/S	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-045	Bull	1	#DCKG027	0000	Fast Eth Interconnect Full Ki	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-046	Bull	2	DRWG004	0000	Cage for Three Disks	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-047	Bull	2	MBRG001	0000	Memory Board Riser	22.00	15.71	17.29	17.29	19.33	N/A	N/A	N/A	N/A	N/A
5095-048	Bull	4	MSUG097	0P00	9.1GB Hi Speed Disk	100.00	71.43	78.57	78.57	87.86	N/A	N/A	N/A	N/A	N/A
5095-049	Bull	2	MTUG029	0P00	7/14GB Int 8MM HP VDAT Tap Drv	106.00	75.71	83.29	83.29	93.13	N/A	N/A	N/A	N/A	N/A
5095-050	Bull	1	PSKG004	0001	US Power Supply	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A
5095-051	Bull	1	PSSG020	0000	Additional PDU	9.00	6.43	7.07	7.07	7.91	N/A	N/A	N/A	N/A	N/A
5095-052	Bull	1	CPXG093	030	Escala R201 Rack	812.36	580.26	638.28	638.28	713.72	N/A	N/A	N/A	N/A	N/A
5095-053	Bull	1	CMMG015		256MB Memory	0.00	0.00	0.00	0.00	0.00	N/A	N/A	N/A	N/A	N/A

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PRICING SHEET S076707-NIGP 92004/B0604587

Terms:	NET 30
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E-mail Address:	Mark.Ota@getronicx.com
Company Web Site:	www.getronicx.com
Certificates of Insurance	Required
Contract Period:	To cover the period ending August 31, 2008.